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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood et al. Serial No.: 09/693,663 Confirmation No.: 8210 Group Art Unit: 2157

Filed: October 20, 2000

Examiner: Lashonda T. Jacobs METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF

SERVICE

Date: August 19, 2004

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(c), before final Office Action or Allowance, whichever is earlier.

The Commissioner is authorized to charge the \$180.00 petition fee set forth in 37 C.F.R. § 1.17(i) as required by 37 C.F.R. § 1.92(d)(3) to IBM Deposit Account No. 09-0461. The Commissioner also is authorized to charge any additional fee or credit any refund to IBM Deposit Account No. 09-0461.

Respectfully submitted,

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, PO Box 1450, Alexandria, VA 3-1450, on August 19, 2004.

Traci A. Brown

08/24/2004 EFLORES 00000074 090461

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FORM PTO-1449 U.S. Department of Commerce Patent and Trademark Office LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary) Applicants: Arrowood et al.							Serial No. 09/693,663
Filing Date: Oct. 20, 2000							Group: 2127
U. S. PATENT DOCUMENTS							
Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate
	1	US2002/0143954A1	10/3/02	Aiken Jr et al.	709	227	
	2	US2002/0143953A1	10/3/02	Aiken Jr et al.	709	227	
	3	US2003/0061402 A1	3/27/03	Yadav	709	328	
	4	US2003/0202536A1	10/30/03	Foster et al.	370	469	
	5	US2003/0079146A1	4/24/03	Burstein	713	201	
	6	US2002/0199000A1	12/26/02	Banerjee	709	227	
			<u></u>				
FOREIGN PATENT DOCUMENTS							
		Document Number	Date	Country	Class	Subclass	Translation Yes No
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							